### VIDHYA SAGAR WOMEN'S COLLEGE

(Affiliated to University of Madras) Accredited at 'A' Grade by NAAC

## ONLINE FEEDBACK SYSTEM

# STUDENT SATISFACTION SURVEY

## 2019-2020

The Online Feedback System is used by the students to submit the feedback online and which can be accessed by the faculty administrator. The security is also maintained as feedback is only visible to the authentic user. The system helps faculty to improve the performance by analyzing the feedback given by students. Also it approaches the educational practices and processes that are taken into considerations, the student's concerns of the level of the knowledge they receive.

Online Feedback System generates proper feedback to faculty about their teaching quality by rating as Unsatisfactory, Satisfactory, Good and Very Good. This system is perfect place to find feedback evaluated according to the requirements and it is the efficient one to get feedback analysis of staff. It enables to give feedback based on the relevant subject and respective faculty.

This process occurs towards the end of the first semester, in September, and towards the end of the second semester, in March. In each case, feedback is collected after students have been assessed on that particular subject, but prior to publication of results.

The student feedback form focuses on the following issues

#### 1. How much of the syllabus was covered in the class?

4 - 85 to 100%

3 - 70 to 84% 2 - 55 to 69%

1–30 to 54% 0 -Below 30%

#### 2. How well did the teachers prepare for the classes?

4 – Thoroughly 3 – Satisfactorily

2 - Poorly

1 – Indifferently

0 – Won't teach at all

- 3. How well were the teachers able to communicate?
  - 4 Always effective 3 Sometimes effective 2 Just satisfactorily 1– Generally ineffective 0– Very poor communication
- 4. The teacher's approach to teaching can best be described as
  - 4– Excellent 3 Very good 2 Good 1 Fair 0– Poor
- 5. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
  - 4 Every time 3 Usually 2– Occasionally/Sometimes 1 Rarely 0– Never
- 6. The teachers illustrate the concepts through examples and applications.
  - 4 Every time 3 Usually 2 Occasionally/Sometimes 1– Rarely 0 Never
- 7. The teachers identify your strengths and encourage you with providing right level of challenges.
  - 4 Fully 3 Reasonably 2 Partially 1 Slightly 0– Unable to
- 8. Teachers are able to identify your weaknesses and help you to overcome them.
  - 4 Every time 3 Usually 2 Occasionally/Sometimes 1 Rarely 0 Never
- 9. Teachers encourage you to participate in extracurricular activities.
  - 4 Strongly agree 3 Agree 2 Neutral 1 Disagree 0 Strongly disagree
- 10. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
  - 4 Above 90% 3 70 89% 2 50 69% 1 30 49% 0 Below 29%

Students are not required to reveal their identity during the process of filling the online feedback form.

#### **Objectives of Student Feedback**

- > To provide students with the opportunity to reveal the quality of their learning experiences, as required in preparation for and as part of review processes
- > To assess the success of academic provision in relation to the expectations of students
- > To provide feedback to faculty in order to improve delivery and/or content of the subject.

